

R07

Code No: MA311

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA – III Semester Examinations, February -2012
MANAGEMENT OF INDUSTRIAL RELATIONS**

Time: 3hours

Max. Marks: 60

**Answer any five questions
All questions carry equal marks**

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1. Discuss various approaches of Industrial Relations.
2. What are trade unions? What is the role and objectives of trade unions in India?
3. Define Collective Bargaining. Discuss various levels of Bargaining and Agreements.
4. Define Tripartism. Explain various types and levels of tripartism.
5. Discuss salient features of Factories Act, 1948.
6. Discuss the important features of The Payment of Bonus Act, 1965.
7. What is grievance handling? What are the causes of grievance handling and how employee grievances are addressed?
8. How quality of work life can be achieved by the organizations?
