M.L.I.Sc. Degree Examination, June/July 2010 LIBRARY AND INFORMATION SCIENCE Paper – I: Foundations of Information Science

Time: 3 Hours Max. Marks: 80

I. Answer **any four** of the following :

 $(10 \times 4 = 40)$

- 1) Define 'knowledge' and discuss in detail different types of knowledge.
- 2) What is an 'information society'? Discuss important characteristics of information society.
- 3) What is market segmentation? Explain different methods of market segmentation.
- 4) Discuss the symbiosis between information science and other disciplines.
- 5) Explain different methods of assessing information needs.
- 6) Discuss the important properties and characteristics of information.
- II. Write short notes on any four of the following:

 $(5 \times 4 = 20)$

- 7) Data and information.
- 8) Theories of information science.
- 9) Intellectual property rights.
- 10) 4 Ps of marketing.
- 11) Information use studies.
- 12) Information profession.

III. Write brief answers for the following:

 $(2 \times 10 = 20)$

- 13) Define 'Information Science'.
- 14) What is 'Tacit Knowledge'?
- 15) What is 'Information Ethics'?
- 16) What is on-line marketing?
- 17) Differentiate between information 'need' and 'want'.
- 18) What is 'cost-benefit' evaluation?
- 19) Define a 'user'.
- 20) What is 'Customer Relationship Management (CRM)?
- 21) What are stages in information life cycle?
- 22) What is meant by user studies?