Time: Three hours

2.

5.

6.

7.

8.

Answer any THREE questions. Each answer not exceeding 3 pages.

9. Organisational behaviour is hased on behaviouristic approach. Discuss.

What strategies do managements adopt for

- 10. What are the major determinants of personality?
- Elucidate Likert's four systems management.
- implementing the change effectively?
- Describe team building activities.
 - 14. Explain the various stages in formation of a group.

ORGANISATIONAL BEHAVIOUR AND

PERSONALITY DEVELOPMENT

(For those who joined in July 2003 and after)

SECTION A — $(4 \times 10 = 40 \text{ marks})$

Answer any FOUR questions.

Each answer not exceeding 1 page.

Explain the importance of OB to managers.

What are the sources of inter-group conflict?

What is a matrix organisation?

Explain the concept of personality.

What are leadership roles and skills?

Define change and explain its nature.

What is OD? Explain its process.

State the skills required for an effective leader.

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Maximum: 100 marks